

PROVIDER REFERENCE MODULE

Diabetes Self-Management Training Services

LIBRARY REFERENCE NUMBER: PROMOD00023

PUBLISHED: MAY 18, 2021

POLICIES AND PROCEDURES AS OF APRIL 1, 2021

VERSION: 5.0

Revision History

Version	Date	Reason for Revisions	Completed By
1.0	Policies and procedures as of October 1, 2015	New document	FSSA and HPE
	Published: February 25, 2016		
1.1	Policies and procedures as of April 1, 2016	Scheduled update	FSSA and HPE
	Published: July 28, 2016		
1.2	Policies and procedures as of April 1, 2016	CoreMMIS update	FSSA and HPE
	(CoreMMIS updates as of February 13, 2017)		
	Published: February 13, 2017		
2.0	Policies and procedures as of April 1, 2017	Scheduled update	FSSA and DXC
	Published: July 6, 2017		
3.0	Policies and procedures as of July 1, 2018	Scheduled update	FSSA and DXC
	Published: December 20, 2018		
4.0	Policies and procedures as of March 1, 2020	Scheduled update	FSSA and DXC
	Published: May 19, 2020		
5.0	Policies and procedures as of	Scheduled update:	FSSA and
	April 1, 2021 Published: May 18, 2021	Edited text as needed for clarity	Gainwell

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Diabetes Self-Management Training Services

Note: The information in this module applies to Indiana Health Coverage Programs (IHCP) services provided under the fee-for-service (FFS) delivery system. For information about services provided through the managed care delivery system – including Healthy Indiana Plan (HIP), Hoosier Care Connect or Hoosier Healthwise member services – providers must contact the member's managed care entity (MCE) or refer to the MCE provider manual. MCE contact information is included in the IHCP Quick Reference Guide available at in.gov/medicaid/providers.

For updates to information in this module, see <u>IHCP Banner Pages and Bulletins</u> at in.gov/medicaid/providers.

Introduction

The Indiana Health Coverage Programs (IHCP) covers diabetes self-management training (DSMT) services for eligible members. The IHCP intends these services to enable the member (or enhance the member's ability) to properly manage a diabetic condition.

Examples of DSMT activities include but are not limited to the following:

- Instruction regarding the diabetic disease state, including an understanding of the prevention, detection and treatment of acute and chronic complications
- Medication counseling
- Self-monitoring of blood glucose and interpreting results for use in self-management decision making
- Instruction regarding foot, skin and dental care
- Behavior changes, strategies and risk-factor reduction
- Instruction on incorporating nutritional management and physical activity into lifestyle
- Developing personal strategies to address psychosocial issues and concerns
- Developing personal strategies to promote health and behavior change
- Instruction regarding insulin injection
- Instruction regarding preconception care, pregnancy and gestational diabetes
- Accessing community healthcare systems and resources

Note: This module presents information about diabetes self-management training only. For information about diabetes **supplies**, such as blood glucose monitors, test strips and lancets, see the <u>Durable and Home Medical Equipment and Supplies</u> and the <u>Pharmacy Services</u> modules.

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Coverage for DSMT Services

In accordance with the terms and provisions of *Indiana Administrative Code 405 IAC 5-36*, the IHCP covers DSMT services that meet all the following conditions:

- Medically necessary
- Ordered in writing by a physician or podiatrist licensed under applicable Indiana law
- Provided by a healthcare professional with specialized training in the management of diabetes
- Provided by one of the following healthcare professionals licensed, registered or certified under applicable Indiana law:
 - Chiropractors
 - Dentists
 - Health facility administrators
 - Physicians
 - Nurses
 - Optometrists
 - Pharmacists
 - Podiatrists
 - Environmental health specialists
 - Audiologists
 - Speech-language pathologists
 - Psychologists
 - Hearing aid dealers
 - Physical therapists
 - Respiratory therapists
 - Occupational therapists
 - Social workers
 - Marriage and family therapists
 - Physician assistants
 - Athletic trainers
 - Dietitians

IHCP coverage of DSMT is limited to the following circumstances:

- After receiving a diagnosis of diabetes
- After receiving a diagnosis that represents a significant change in the member's symptoms or condition
- For reeducation or refresher training

DSMT Billing and Reimbursement

Providers must bill for DSMT services on a professional claim (*CMS-1500* claim form, 837P transaction or Provider Healthcare Portal professional claim).

The National Provider Identifier (NPI) of the IHCP-enrolled practitioner who delivered the DSMT service (or the IHCP-enrolled supervising practitioner, if the service was delivered by a healthcare professional that is not eligible for IHCP enrollment) must be entered as the rendering provider.

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Policies and Procedures as of April 1, 2021 Version: 5.0 The service must be billed using one of the following procedure codes along with the indicated modifier:

- G0108 U6 Diabetes outpatient self-management training services, individual, per 15 minutes
- G0109 U6 Diabetes self-management training service, group session (two or more), per 15 minutes

The U6 modifier designates that these codes are billed "per 15 minutes." Providers should not round up to the next unit. Instead, providers should accumulate billable time equivalent to whole units and then bill.

The IHCP limits reimbursement for this service to 16 units (or the equivalent of 4 hours) per member per calendar year. Providers can request authorization for additional units through the standard prior authorization (PA) process. The IHCP reviews the documentation for additional requested units of service for evidence of medical necessity.

Providers should bill the *usual and customary charge* for the units of service rendered. Providers are not entitled to reimbursement for any services provided to the general public at no charge. Adherence to this program parameter is closely monitored by the Family and Social Services Administration (FSSA) Program Integrity team.

For more information about billing procedures, see the *Claim Submission and Processing* module.

Documentation for DSMT Services

Billing and rendering practitioners should maintain sufficient documentation of the respective functions to substantiate the medical necessity of the DSMT service rendered and the provision of the service itself. This requirement is in accordance with existing policies and regulations for all providers and all services.

Examples of documentation that the provider of the service should maintain include (but are not limited to):

- Written orders for the service
- Date rendering the service
- Amount of time used for the training session
- General content of the training session
- Units of service billed and charge amount
- Pertinent patient history and clinical data
- Practitioner notes from the training sessions

Physicians and podiatrists *ordering* the service should maintain documentation in the usual manner.

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